

2025

Half Year Impact Report



2025 Half Year Impact Highlights



4,443 Nights provided to families across 31 rooms



330 Family Stays supported, with an average stay of 10.2 nights



10.2 Nights
average stay by a
family at the House



181 Nights
longest consecutive
stay by a family



3,945 KMs longest distance travelled by a family



7,503 Hours
donated by regular
volunteers



across all of our
Programs



5,005 Visits
to our Ronald
McDonald Family Room
Programs



3,480 Meals provided to families



58 Groups
taking part in our
Corporate Volunteer
Program



182 Children
supported through the
Ronald McDonald
Learning Program



82 Children
took part in our After
School Activities

For every \$1 invested in our Programs, \$3,60 of social value is created











Family Room Update







"A dramatic stay away from home is daunting for a little 7-year-old girl, but all the staff in the Ronald McDonald Family Room have made us feel so special and safe. The facilities and warming company is wonderful ... the free beautiful food, the showers, the shoulder to lean on and the friendly ear to chat to. Its been a nice caring, sweet safe stay. From the bottom of our hearts, THANK YOU." From Harmonie, Renee & Latesha

Providing a sanctuary for thousands of families

In the first half of 2025, our Family Room Programs at Sydney Children's Hospital and Wollongong Hospital have gone from strength to strength, thanks to the incredible support of our growing volunteer teams and local communities.

At Sydney Children's Hospital, a renewed focus on volunteer recruitment has grown the team to nearly 40 active volunteers, enabling a 20% increase in opening hours compared to 2024. This means more families are accessing essential services — from warm meals and snacks to showers, laundry, and restful bedrooms.

In Wollongong, over 70 active volunteers continue to create a welcoming, homelike environment filled with care and activity. The success of this space is bolstered by strong relationships with hospital staff, local businesses, sports clubs, and community groups who generously donate goods and fundraise to keep the pantry stocked and services running.

Together, these spaces provide not just practical support, but a sense of connection and care during some of life's most challenging moments.

Our Family Room in Royal North Shore Hospital

We have been fortunate to have the support of a core group of volunteers, led by our long-term and dedicated volunteer, Fraser Bone, who have kept the family room hosted four days a week. The team were able to provide countless cups of tea and freshly baked goods whilst providing a listening ear and a comfortable space for families to rest and recharge.

They have made a difference to the families staying in the Children's ward and we are grateful for the consistent efforts each week!

*Note: This family room will no longer be managed by RMHC Sydney from 28th July 2025. We want to thank all the volunteers for the dedication in hosting many families over 10 years.

Together We're Changing Lives

"I can't imagine what we would have done without this place. We're not in a position to afford a year of accommodation. The hospital is three hours away from home. I honestly don't know how we would have coped."

Georgie's Mum - Courtney

"Thank you, thank you, thank you. If it wasn't for the kindness and generosity of RMHC Sydney's supporters, families like ours would have had even more to carry during the worst time in our lives. Because of you, we could just focus and be with our little man."

LJ's Mum - Cass

The House is an absolute blessing! It made our difficult journey that much easier through providing us with a home away from home. It provided us comfort and sanctuary from the hospital. What the house provides for families is not just a place to stay but a place that makes being away from home a lot easier to cope with.

Magnus' Mum - Karina



Thank You

for your kindness, generosity, and for being part of our RMHC Sydney family. Together, we are giving families hope.

